

“Current Auditing”
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Relocation is in a constant state of change requiring all of us to find solutions to keep service high and costs low. Although Parsifal's relocation auditing is certainly changing with technology, the foundation of the audit process remains the same. “Where do the costs come from, and are they valid?” are the key questions an auditor asks when analyzing a household goods moving invoice, home sale invoice or otherwise.

Where do the costs come from? This initially appears obvious, but when digging through the invoice package, at times the supporting backup cannot be located. Or, the service may have been estimated, but did not actually occur.

Are the charges valid? This becomes a complex question that sometimes requires further investigation. Is the weight supported by the weight tickets and inventory? Does that canoe measure over 14' thereby causing a weight additive? Why is the billed mortgage interest significantly more than the daily interest multiplied by the days in inventory?

Our auditors analyze every aspect of the invoice in terms of contract, rules and policy. The obvious goal is to ensure the charges are accurate for the client, while maintaining a synergistic relationship with all parties. As we build our business, we are adapting to the industry's changes; however, the integrity of our foundation will remain the same.