# Real-Time Arrival Information

## Download OneBusAway App

1. Real-time arrival information is shown for a selected stop.
2. Route number is listed on the left, destination and predicted arrival time are shown in the middle, and the number of minutes until the bus arrives is shown on the right.
3. The number of minutes:
   - "NOW" means the bus should be arriving within 2 minutes
   - "-4" minutes means the bus already departed four minutes ago
   - "3" minutes means the bus should be arriving in about 3 minutes
4. The color of the numbers:
   - Green means the bus is on time
   - Blue means the bus is late
   - Red means the bus is early
   - Black means that no real-time info is available for the bus. The scheduled arrival time will be shown instead.
5. Click refresh to load the latest results.

## Text Message

Simply locate the three or four digit HART bus stop ID number (example ID 4804) located on the bus stop sign and text HART 4804 to 41411. Within moments, you will receive estimated arrival times for your bus at stop number 4804.

- Stop ID numbers are specific to each bus stop and bus stop sign
- Message & data rates may apply

## Touchtone

Dial (813) 452-4OBA (4622)

Access real-time bus arrival information over the phone. When you first call the system, you are asked to enter your stop number, followed by the pound sign. Once you’ve entered your stop number, this system will list scheduled bus arrivals at your stop.

- To enter a stop number, please press 1
- For help finding your stop number, please press 2
- To access your bookmarked stops, please press 3
- To manage your bookmarked stops, please press 4
- To check your most recent stop, please press 5
- To search for a stop by route number, please press 6
- To repeat, please press 8
- If you need help, please press 0

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Estimated arrival time accuracy of plus or minus three minutes