

Support Specialist (HIE)

HealthInsight Nevada is offering an exciting career opportunity for dynamic individuals interested in working in the field of health information technology. We are seeking motivated, team-oriented candidates to provide outstanding customer service & technical support to health care providers in our community who participate in HealtHIE Nevada, Nevada's only health information exchange (www.HealtHIENevada.org).

Qualified candidates should have strong analytical and problem solving skills and be able to clearly communicate technical concepts verbally and in writing to individuals with minimal technical knowledge. They must also be able to effectively communicate clinical concepts verbally and in writing to individuals with minimal clinical knowledge. Candidates should be experienced in both Customer Service and Technical Support with the ability to work independently and as part of a small high performing team.

To be considered for this position a candidate should have a minimum of a high school diploma or GED with three years of experience related to a majority of the essential functions of the job or an associate's degree plus two years of experience related to a majority of the essential functions of the job, or a relevant combination of education and experience. Minimum of one year of experience in technical customer support role or information technology, preferably in the health care setting.

Please apply online at http://www.healthinsight.org/careers.

EOE AA M/F/Vet/Disability

www.healthinsight.org