

SAFETY ALERT

Backcountry Access, Inc. Advises Owners of Float Airbags to Obtain New Trigger Assembly

Owners of Backcountry Access (“BCA”) Float airbags shipped in 2011-12 and 2012-13 should contact BCA to receive a new trigger assembly for their Float Airbag. This Alert applies specifically to Float 30 Airbag Pack, Float 18 Airbag Pack, Float 36 Airbag Pack, Float 22 – Blue, Float 22 – Black, Float 32 – Red, Float Throttle – Black. The affected trigger assemblies have a “lot” letter on the trigger handle, and the population includes lots A through E.

BCA has received a limited number of warranty returns in which the retaining ring, or E-clip, on the trigger assembly has been removed or become dislodged from the trigger cable. The E-clip can inadvertently be removed or become dislodged in the process of connecting the trigger assembly to the compressed air cylinder. If this occurs, the airbag may not deploy properly when the trigger is pulled.

Please contact warranty@backcountryaccess.com or call (800) 670-8735, and BCA will send you an upgraded trigger assembly. The upgraded trigger assembly is standard on the 2013-2014 airbags and utilizes a hex crimp instead of an E-clip as a retention solution.



In addition to this retrofit, BCA recommends that all Float airbag owners perform a full system check before every backcountry outing. This includes checking your cylinder pressure, trigger pin and cover attachments. Users should also deploy their Float system at least once per season to ensure proper system function and user familiarity.