



# Certified ICT Professional Course

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There is a new program in San Jose designed to enable young adults and adults to start a career in Technology. This evening course creates access to technical careers in Information and Communications Technology (ICT) by providing, at very low cost and often free of charge, a comprehensive career development program that includes in-depth technical training, an industry recognized and valued CompTIA A+ ICT credential, professional acumen and soft-skills development, life coaching, relevant work experience, and job placement assistance.

## What are the target Tech jobs and how much do they pay?

- This program prepares students for entry-level ICT jobs such as PC Technician, ICT Help Desk Specialist, and Desktop Computer Support Specialist. These specialists work closely with technology users providing technical assistance and support related to computers, computer systems, smart phones, hardware, and software. They answer questions, diagnose and isolate problems, and determine and implement solutions.
- Pay varies by location and employer and ranges from \$16.22/hour to about \$23.16/hour

## Where will the course be taught, how long is it, and when does it start?

- The course will be taught at the Goodwill Silicon Valley headquarters at 1080 N. 7<sup>th</sup> St.
- The course is 22 weeks, 5 evenings per week Monday through Friday from 6PM-9PM
- The course begins on July 13<sup>th</sup> and ends on Dec. 11<sup>th</sup>, with graduation in Dec. as well

## What are the details of the program and what will I get out of it?

- You will gain technical knowledge and develop technical skills in PCs and IT
- You will also develop skills necessary to be successful in a professional office
- And you will learn career essentials like networking and how to compete for jobs
- Career development and job placement assistance will be available free of charge
- You will have the support of a mentor available to you at all times during the program
- San Jose City College will work with you to develop your personalized educational plan

## What do I have to do in order to join this program?

- You must have a high school diploma or equivalent
- You must be able to work legally in the United States
- You must be able to prove residence and income level
- You must be able to read at least at the 10th grade level
- You must be able to use computers at least at a basic level
- You must commit to completing the course and going to work

**Begin by sending an email expressing interest to [steve@stridecenter.org](mailto:steve@stridecenter.org)**