

## 2ND PLACE: PHCC NATIONAL COMPETITION



Chip Duncan is our third HVAC service technician in the last three years who has been recognized at the PHCC Educational Foundation's Annual National HVAC Apprentice contest. He placed 2nd out of the 12 top apprentices in the United States. Last year Leroy Friend won 1st place and the previous year Robert Monroe won third. The competition is no easy task. Their knowledge of the trade is tested as well as their ability to perform HVAC related tasks. With the support from Shapiro & Duncan with education, training and career development we see time and time again how individuals like Chip get the job done right the first time and deliver exceptional customer service.

## 2ND PLACE: ABC LOCAL COMPETITION



Plumbing apprentice, Michael Bennett competed at our local ABC Metro Washington Chapter's Craft Competition in December. He is now moving on to the National Craft Championships which will take place in Fort Lauderdale, FL from March 1st-4th. During an intense two-day event, he will be among 2,000 other young men and women competing in one of 15 trade competitions. Thanks to Associated Builders and Contractors (ABC), this competition has grown to become one of the construction industry's most recognized and revered craft skills events.

## SERVICE TECH OF THE YEAR



The Property Management Association (PMA) is the largest real estate management association in the DC area and is said to be the largest association of its kind in the United States. Every year, PMA recognizes the accomplishments and endeavors of professionals in the industry. In 2015, PMA awarded Robert Monroe with the "Service Technician of the Year."

It's not just the technical abilities that make Robert an exceptional HVAC technician. He has a positive attitude with a friendly calming demeanor, and the great blend of someone who is determined yet, coachable. Robert has spent many days working double shifts to meet the demand of our clients. He gets the job done right the first time to avoid additional costs, especially during peak performance times. This is the 2nd year for Shapiro & Duncan, as HVAC Service Tech, James Mitchell was recognized in 2014.