# palcr 17th Annual Conference

Blurred Lines: The New Marketing Ecosystem





A Compass iTech, LLC Product

# Polishing your Consultant Database Profiles for Maximum Visibility



Presented by: Rick Gagnon President – Compass iTech, LLC November 17<sup>th</sup>, 2015

## Today's agenda

- Who we are
- Importance of Databases
- Database Tracking
- Auditing Databases



#### Who we are:

#### Compass iTech / ProFusion

- Approximately 20 years of history with databases.
- Developers of the proprietary data distribution technology ProFusion
- Updated over <u>2 million web pages/40 million fields</u> since ProFusion launch.
- Services
  - Database Population Services (ProFusion Subscription or Full Outsourcing)
  - Database Auditing
  - Database Project Work (i.e. new product/database build-outs, data restatements etc...)



#### **Importance of Databases**

#### Frontline of Institutional Marketing

- Gateway to RFPs, search invitations and new assets.
- Shadow Searches becoming more prominent than ever.
- Your profile is out there working when everyone else has gone home.
- Investment Manager success is dependent on the quality of their database profiles

Takeaway: Complete databases with the same level of detail and attention that you would an RFP.



# **Database Tracking (Monthly / Quarterly)**

Consultant Databases	Update Category	Firm-Wide Data	Large Cap Value	Small Cap Value	Employee who Completed Work	Preliminary Return Double Check	Final Return Entered	Final Return Double Check	Comments
Morningstar			7/0/0045						
_	Performance	N/A	7/3/2015		John Doe				
	AUM	7/21/2015	7/21/2015		John Doe				
	Characteristics	N/A	7/10/2015		John Doe				
	Holdings	N/A	7/10/2015		John Doe				
	Investment Professionals	7/21/2015	7/10/2015		John Doe				
Informa (PSN)									
	Performance	N/A	7/3/2015		John Doe				
	AUM	7/21/2015	7/21/2015		John Doe		·		
	Characteristics	N/A	7/10/2015		John Doe				
	Holdings	N/A	7/10/2015		John Doe		·		
	Investment Professionals	7/10/2015	7/10/2015		John Doe				



# **Database Matrix (Inventory)**

Performance Asset I	Managem	ent											
	1	2	3	4	5	6	7	8	9	10	11	12	
Products / Database	Callan	Cambridge	DeMarche	eVestment	Informa (PSN)	Investment Metrics (Equest)	LCG Associates	Mercer	Morningstar	Nelsons (Lipper MarketPlace)	Pavilion	Vilshire	Commentary
Global Equity	В	1	В	1	В	В	В	1	В	В	1	1	
International Equity	1	1	1	1	1	1	1	1	1	1	1	1	
Small Cap Value	1	1	1	1	1	1	1	1	1	1	1	1	
Core Fixed Income	1	1	1	1	1	1	1	1	1	1	1	1	
High Yield	В	1	В	1	В	В	В	1	В	В	1	1	
Total Products	3	5	3	5	3	3	3	5	3	3	5	5	
1 = Populated in Databas													
B = not in database but n	eeds to be	built out.											



#### **Database Statistics 101**

	Web Pages	Fields
Firm Level	59	2,007
Product Level	232	4,553
Total	291	6,560

#### Magnitude of Web Pages and Data Fields to Navigate each Quarter

Firms with:	Web Pages	Fields
1 product	291	6,560
10 products	2,379	47,537
20 products	4,699	93,067

"With ProFusion, an investment manager no longer has to navigate through thousands of web pages anymore!"



# **Database Auditing**

#### **Shifting from data input to Profile Polishing**





#### **Auditing – Segmenting or Chunking**

#### Dynamic

- Monthly & Quarterly Updates
- Performance, AUM, Characteristics, Professionals, Holdings

Static

- Occasional updates (annually or longer)
- Characteristic/Sector/Cash ranges, GIPS verification dates, etc...

Narrative

- Occasional updates (annually or longer)
- Philosophy, Process, Trading, Risk, Compliance, Governance



#### **Auditing Strategies**

# Dynamic

- Review or upload all historical Performance.
- Other Quant data (i.e., AUM, Characteristics, Holdings and Professionals): Review quarterly historical data for gaps and inconsistencies.

# Static

- Extract data points into external EXCEL data template.
- Route to SMEs for review and edits.
- Reload newly revised data points.

# Narrative

- Extract all narratives from databases into Word file.
- SME Review for consistency and current relevance.
- Reload new narratives to databases.



### **Auditing – Additional Tips**

- Print out firm and product reports from each database.
- Request reports from databases that don't have report generation capabilities on the website.
- Bulk uploads of data to over-write old data
- Schedule 3 4 databases a quarter for review.
- Sometimes data points can be confusing. Ask the databases what they want. (Avoid guessing!)
- Utilizing third-party vendors for database updates or audits can help if lacking in resources or capacity.



# **Database Stats – Key Search Criteria**

Key Search Criteria	Level of Completeness in Databases
Performance	90-95%
Assets – Product Level	75-80%
Assets – Firm Level	60-65%
Account Turnover	20-30%
Portfolio Characteristics	60-70%
Sector Allocations	60-70%
Country Allocations	50-60%
Fees	80-90%
Ownership Structure	NA
Team Info	45-55%



#### **Thank You**

#### **Contact information:**

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