

MEMORANDUM

From: Darlene Rouleau, Manager of Software Engineering and Sue Luczyk, Technical Support Lead

To: New Century Software Customers

Date: 7 March 2016

Regarding: Support of Technology

At New Century Software, we work hard to provide support for all of the software versions used by our customers. As we make updates and enhancements to our software we also provide support for newer versions of software that we depend on, such as ArcGIS, Microsoft and Oracle. When new versions of our software are released, we test, fix, and certify use against these new versions. In order to support newer releases, we need to discontinue support for legacy releases that are no longer used or are used by few customers. Periodically, we review legacy releases and decide which releases need to be discontinued. Before discontinuing support for any software, we provide advanced notice so that customers can upgrade to newer software.

In 2016, New Century Software is starting several ambitious software engineering efforts. These new development efforts require code libraries that are no longer available.

Existing supported versions of our software will continue to be tested and maintained against all of the software versions they currently support. Any critical issues will be addressed and patches will be released as necessary.

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The following list outlines the product support plan for 2016:

Esri platform

Effective Q1 2015, new software releases are not tested or supported on Esri 9.3.1 and 10.0 SP5 on the desktop and server.

Effective 31 January, 2015 all newly released applications have been tested and developed against ArcGIS 10.1. New applications no longer support ArcGIS 10.0. ESRI reports a retire date of 31 December, 2015 for ArcGIS 10.0 Desktop, SDE, and Server.

Effective 31 January, 2016 all newly released applications have been tested and developed against ArcGIS 10.2. All new application releases in 2016 will support Arc GIS 10.2, 10.3.1, and 10.4.

The most recent release of all applications has been certified against ArcGIS Desktop, SDE, and Server 10.3.1. Some applications, including SheetCutter and Facility Manager, have been tested against ArcGIS 10.4.

Effective June 2016, ESRI will no longer support the Silverlight API.

Microsoft

Windows Server 2003

No longer supported. Effective 14 July, 2015 Microsoft ended extended support for Windows Server 2003.

SQL Server

New Century is working to implement PODS on SQL Server 2012. This will be completed Q1 2016. All applications will support both SQL Server 2008 and SQL Server 2012. Effective 31 January, 2016 we no longer support SQL Server 2005.

PODS Staging and MIDP do not support SQL Server.

Internet Explorer

Effective 31 January, 2015 our web applications no longer support IE 8. All our web applications are tested against IE 9 and IE 11.

PODS

In 2016, New Century Software will offer a tiered PODS Technical Support & Maintenance program available to all PODS 4.02 and PODS 6.0 clients. Details to follow.





We are committed to supporting our PODS 3.2 customers. With New Century Software now supporting PODS 6.0, we recommend all customers on a PODS 3.2 implementation migrate to PODS 4.02 or PODS 6.0. New Century plans to limit support for PODS 3.2 Q3 2016.

Oracle

New Century now supports PODS on Oracle 12. All applications will support both Oracle 11.1, 11.2 and 12 through 2016. Effective 31 January, 2016 we no longer support Oracle 10g. Oracle ended extended support for 10g in July of 2013.

New Century Software Replaced Applications

iAlign – replaced by Alignment Manager

iAlign has been retired. Alignment Manager has superseded iAlign. Please contact your Account Manager for the Alignment Manager installer to migrate your license.

SRA 2.8 – replaced by SRA 3.0 as a New Application

SRA 3.0 provides an upgraded UI including improved results views and analytics. For the 3.0 release we support a side-by-side install with 2.8 to ease the transition to the new application. Effective at SRA 3.1 (expected Q4 2016) we will no longer support the side-by-side install and encourage all clients to upgrade to SRA 3.1. Please contact your Account Manager or Integrity Plus Risk Engineer.

RouteLoad Express - replaced by Express Loader

RouteLoad Express has been retired. Please move to Express Loader 7.3.4 for your PODS data loading needs. Contact your Account Manager to migrate your RouteLoad Express licenses to Express Loader licenses.

GPS Data Loader - functionality included in Centerline Design Toolkit.

GPS Data Loader has been retired. GPS Data Loader functionality has been replaced with Centerline Design Toolkit 4.3.2 and Express Loader 7.3.4. Please move to Centerline Design Toolkit 4.3.2 and Express Loader 7.3.4 for your PODS data loading needs. Contact your Account Manager to migrate your GPS Data Loader licenses.



Pipeline Boundary Analyst - functionality included in Centerline Design Toolkit

New Century has included Boundary Analyst functionality in Centerline Design Toolkit 4.3.2. Please move to Centerline Design Toolkit 4.3.2. Contact your Account Manager to migrate your Pipeline Boundary Analyst licenses.

New Century Software Deprecation Plan for 2016

Centerline Browser

This application will be retired December 2016. ESRI will no longer support the Silverlight API used by CLB effective June 2016. Please contact your Account Manager to discuss a migration plan.

New Century Software Maintenance & Support Additions

New Century Software will be implementing Annual Technical Support & Maintenance (TS&M) for its Managed Integrity Data Process application and PODS Staging application beginning in 2017. Annual TS&M Renewals that occur in 2016, will reflect a prorated renewal charge beginning in January 2017. Please contact your Account Manager with any questions or concerns.

New Century Software Release Plan for 2016

New Century Software has the following product development efforts and software releases planned for 2016. This is a tentative plan and subject to changed based on your service needs and the needs of New Century Software's Integrity Plus division.

All releases of applications in 2016 will require Arc 10.2 and above.

	Q1	Q2	Q3	Q4
Alignment Manager	3.2			3.3
Express Loader			7.4	
Facility Manager	5.2			5.3
Gas HCA		4.3		
SheetCutter Template Designer		9.0		
Spatial Risk Analyst				3.1
Spill Impact Analyst	3.5.1			

Supported Applications:

	In Planning	General Availability	Retired
Alignment Manager	v3.3	v3.2.0 v3.1.5	v3.0.0
Centerline Browser		v3.3.5	v3.3.4 v3.3.3
Centerline Design Toolkit		v4.3.2	v4.3.0
Concurrent License Server		v9.2.4	
Express Loader	v7.4	v7.3.4	v7.3.0 v7.2.1 v7.0.1
Facility Manager Staging Admin	v5.3 v5.4	v5.2.0	v5.1.0 v5.0.5 v5.0.4 v4.6.2 - <i>Retired once v5.x upgrades completed</i>
Gas HCA	v4.3	v4.2.2	
MIDP		v3.1.1 (Custom Software)	v1.1.2 v1.1.1
MIDP Sync		v1.2.0 (Custom Software)	
Pipeline Insights		v1.0.0	
Pressure Analyst		v2.8 (Custom Software)	v2.6.0.81
SheetCutter Server	v9.0	v8.1.1 v8.0.7	
SheetCutter TemplateDesigner	v9.0	v8.1.1 v8.0.7	
Spatial Risk Analyst	v3.1	v3.0.1 v2.8.0	
Spatial Sync		v5.0.0	v4.9.2.0
Spill Impact Analyst		v3.5.1	
Station Locator		v4.3.4	
Archive Manager	Deprecated		
iAlign	Replaced By Alignment Manager		
GPS DataLoader	Replaced by CDT		
RouteLoad Express	Replaced by CDT and Express Loader		

ESRI Support: All releases of applications in 2016 will require Arc 10.2 and above.

(-) Not Applicable	Versions	Arc Support						
(X) Supported		10.4	10.3.1	10.2.x	10.1.x	PGDB	FGDB	ST_ GEOMETRY
Alignment Manager	v3.2.0 v3.1.5	-	-	-	-	-	-	-
Centerline Browser	v3.3.5	Not Supported	X	X	X	-	-	X
Centerline Design Toolkit	v4.3.2	TBD	X	X	X	X	X	X
Express Loader	v7.3.4	7.4	X	X	X	X	X	X
Facility Manager Staging Admin	v5.2.0 v4.6.2	5.2	5.x.x	5.x.x	5.x.x 4.6.2	Not Supported	Not Supported	5.x.x
Gas HCA	v4.2.2	4.3	X	X	X	X	Q1 2016	Q1 2016
MIDP	v3.1	TBD	Contact Support	X	X	-	-	X
MIDP Sync	v1.2	TBD	Contact Support	X	X	-	-	X
Pipeline Insights	v1.0.0	-	-	-	-	-	-	-
Pressure Analyst	v2.8	TBD	X	X	X	X	Contact Support	Contact Support
SheetCutter Server	v8.1.1 v8.0.75	9.0	X	X	X	-	-	X
SheetCutter TemplateDesigner	v8.1.1 v8.0.7	9.0	X	X	X	X	X	X
Spatial Risk Analyst	v3.0.1 v2.8.0	3.1	Q1 2016	X	X	X	X	X
Spatial Sync	v5.0.0	TBD	Q1 2016	X	X	Not Supported	Not Supported	X
Spill Impact Analyst	v3.5.1	TBD	X	X	X	X	X	X
Station Locator	v4.3.4	TBD	X	X	X	X	X	X

****Current versions of Sheetcutter support file geodatabases for Sheetcutter workspaces, but **do not** support file geodatabase data sources. The next version, 9.0, will fully support file geodatabases.**

Database Support:

(X) Supported	Versions	Oracle Support			SQL Server Support	
		12	11.2	11.1	2012	2008
Alignment Manager	v3.2.0 v3.1.5	Planned Q1 2016	X	X	X	X
Centerline Browser	v3.3.5	Not Planned	X	X	Not Planned	X
Centerline Design Toolkit	v4.3.2	X	X	X	Planned Q1 2016	X
Express Loader	v7.3.4	X	X	X	X	X
Facility Manager Staging Admin	v5.2.0 v4.6.2	X	FM Staging	FM Staging	FM	FM
Gas HCA	v4.2.2	Planned Q1 2016	X	X	Planned Q1 2016	X
MIDP	v3.1	Contact Support	X	X	Contact Support	Contact Support
MIDP Sync	v1.2	Contact Support	X	X	Contact Support	Contact Support
Pipeline Insights	v1.0.0	Contact Support	X	X	Contact Support	X
Pressure Analyst	v2.8	Contact Support	X	X	X	X
SheetCutter Server	v8.1.1 v8.0.7	X	X	X	Planned Q1 2016	X
SheetCutter TemplateDesigner	v8.1.1 v8.0.7	X	X	X	Planned Q1 2016	X
Spatial Risk Analyst	v3.0.1 v2.8.0	X	X	X	Planned Q1 2016	X
Spatial Sync	v5.0.0	X	X	X	X	X
Spill Impact Analyst	v3.5.1	Contact Support	X	X	Planned Q1 2016	X
Station Locator	v4.3.4	X	X	X	Planned Q1 2016	X



As always, we are committed to your success. If there are business drivers that limit your ability to upgrade, please contact us to discuss alternate options.

Our hope is in communicating this early, you have enough time to plan for the changes to your software suite. Please feel free to contact us directly if you have any questions.

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