



**Putting
People
First**

10th Annual GBMP Northeast Lean Conference OCTOBER 1 & 2, 2014 • SPRINGFIELD, MA

AGENDA

WEDNESDAY OCT 1

Time/Room	BALLROOM AB	MEETING ROOM 1	MEETING ROOM 2	MEETING ROOM 3 & 4	MEETING ROOM 5	COLL BALL ROOM C
7:15-8:15 AM	REGISTRATION		Continental breakfast buffet - First Floor		Lean Lounge Open - Ballroom C	
8:15-8:30 AM	Bruce Hamilton: Opening Remarks					
8:30-9:30 AM	Keynote: Billy Taylor: Lean Your Brand: Enterprise Ownership					
9:30-10:00 AM	Silver Toaster Awards					
10:00-10:30 AM	BREAK Don't forget to visit the Community of Lean Lounge and our Exhibitors.					
10:30-11:20 AM	Villafuerte: The Secret to Sustained Success	IBM: Lean Won't Work Here: Transformation in a Non-manufacturing Analytical Laboratory	GBMP Simulation Session (Double) Using VSM in the PDCA Cycle	Greenblatt: Easy Strategies to Motivate, Engage & Empower	Dr. Billi: Using Lean Thinking to Cross the Quality Chasm	
11:30-12:20 PM	Baker: 10 Key Principles of The Shingo Model	Phillips: Why We Underutilize Human Potential			Grout: Process Innovation through Mistake Proofing	Lombard: Healthcare Kata
12:30-1:30 PM	LUNCH EXPO HALL A					
1:30-2:20 PM	Ton: The Good Jobs Strategy	Bigelow: Grow the People	GBMP Simulation Session: Basic QC Tools	Geiger: The Lean Office in Practice	Sponsor Session: Clayman: Process Change & Analysis in the ED	
2:30-3:20 PM	Hopster: Toyota Kata-Coaching for Success	Scarpone: Planting Seeds in Concrete	Sponsor Session: ESI Wellness-Optimizing Performance by Integrating Wellness	MillerCoors: Focused Execution	Baystate Mary Lane Hospital-The 30 Minute ER Pledge	
3:20-4:00 PM	BREAK Don't forget to visit the Community of Lean Lounge and our Exhibitors.					
4:00-4:50 PM	Keynote: Kim Barnas: Beyond Heroes: A Lean Management System					
4:50-5:00 PM	Bruce Hamilton: Closing Remarks					
5:30-8:00 PM	EVENING COCKTAIL PARTY - Museum of Springfield History - three blocks away, transportation provided.					

THURSDAY OCT 2

7:45-8:15 AM	REGISTRATION		Continental breakfast buffet - First Floor		Lean Lounge Open - Ballroom C	
8:15-8:30 AM	Bruce Hamilton: Welcoming Remarks					
8:30-9:30 AM	Keynote: Russ Scaffede: Use your Lean System to Enable your Employees					
9:30-10:00 AM	BREAK Don't forget to visit the Community of Lean Lounge and our Exhibitors.					
10:00-10:50 AM	Hamilton: Management Kaizen	Hancock: The Higher Calling of Lean	GBMP Simulation Session (Double) Using VSM in the PDCA Cycle	Takizawa: Transformational Change Thru Integrated	Page Memorial Hospital: Developing CI Culture	
11:00-11:50 AM	Stahl: The Future of Work	Warner: Using Lean Tools for Talent Acquisition & Retention			Onset: From Manufacturing to The Office - Our Lean Journey	Winchester Hospital: Ensuring Effectiveness with Lean
12:00-1:00 PM	LUNCH EXPO HALL A					
1:00-1:50 PM	OpenSpace Session with Bruce Hamilton	Balestracci: "Those Darn Humans!"	UMass Medical Simulation: Using Mr. PotatoHead to teach Lean in HC	Whirlpool Panel: Respect for All People & Problem...		
1:50-2:15 PM	BREAK Don't forget to visit the Community of Lean Lounge and our Exhibitors.					
2:15-3:05 PM	Virtual Plant Tour: Carestream Health	Orzen: Information, Flow, and Technology - How Respect for People Drives Results	GBMP Simulation Session: Basic QC Tools	The Gem Group: Tears, Fears & Ideas-the Evolution of an Idea Generation System	BIDMC: Using 3P to Design a Cancer Center	
3:20-4:10 PM	Keynote: Jamie Bonini: Top Management's Key Role for TPS Success	3:05-3:20: Get your raffle tickets and Lean Lounge punch cards in now to be entered to win fabulous prizes.				
4:10-4:30 PM	Bruce Hamilton: Closing Remarks & Prize Drawings					

KEY: Strategic Human Simulation Tactical Health