

ONTX - Six Months in Review

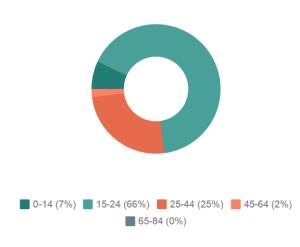
During the past six months, ONTX, Ontario's Online Text and Chat program, has provided valuable support to individuals in distress, crisis, or suicidal while in the soft launch phase. This phase is intended to allow the service providers who work collaboratively to consolidate their service delivery practices, insure the technology is appropriate, and we have enough responders trained to provide service.



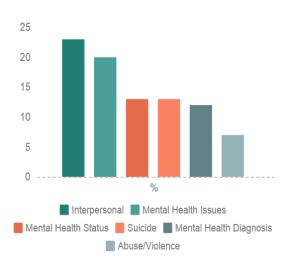
Here is a score card to January 31, 2016 to acquaint you with the program progress to date.

- 4700 chats and texts YTD
- 134 Active ONTX responders
- 55% of our visitors wouldn't contact someone else if they couldn't reach us

Age Range of Visitors

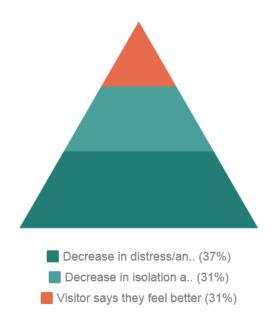


Common Visitor Issues



Interventions to Date = 17

Outcomes for Visitors



Reduction in Distress when using the Service

Where are the visitors located? (10% of total)

