

Room Cancellation Deadline

Conference delegates are reminded that the cut-off date for making changes or cancellations to any confirmed reservations is November 7, 2014.

After this date, any changes or cancellations to confirmed reservations will be billed the first night's lodging rate plus any applicable taxes. Be sure to make your changes before this date, but please use discretion because NACO provides a guarantee of having rooms at or near the conference site by contracting with the several hotels in the area. Each of those contracts needs to have a certain number of rooms guaranteed.

If you cancel a room at one of the hotels and enter another contracted hotel at a higher room rate NACO will be forced to pay for those room nights that were cancelled because of the "attrition" clauses in the contracts that we have with each hotel.

In other words, you will pay for your room at the second hotel and NACO will then be required to pay for your cancelled hotel room. Conference registration fees are the only offset to this situation!