

# Annual Maintenance Program



**On-Time Guarantee**

Send in your unit before Sept 30<sup>th</sup> and get guaranteed delivery by Nov 30<sup>th</sup>

## Benefits & Warranty Extension

If this was your first season using your new Electrocoup, our Annual Maintenance Program will **extend your warranty** for an entire second year from your date of purchase. Check out these great benefits that you get with your warranty:

- FREE** replacement of faulty parts
- FREE** labor for all repairs
- FREE** return shipping from our service center

Please note that the warranty does not cover normal wear and tear on parts, non-factory repairs, or labor costs for non-warranty work conducted by an Authorized Service Provider (ASPs).

## What to Send

**Do Send:** Electrocoup shear, standard blade, battery (please remove from vest), charger, and Annual Maintenance Form.

**Don't Send:** Battery vest, aerosols or personal effects.

## Deadline

To ensure that we can service the large volume of shears that we receive and get them back to our customers in time for pruning season, please refer to the repair schedule included with this mailing.

## Battery

We also check your battery and cables so please fully recharge your battery before sending it in for service.