Reigate Pilates Priority Booking Period
Reigate Pilates operates a Priority Booking System to ensure that existing clients are guaranteed their regular classes for the following term.

During the Priority Period, your current classes are reserved for you, so that you have a space in that same class next term should you wish. Once the Priority Booking Period ends, all unreserved class spaces are allocated on a first come, first served basis.

You can book your next term's classes in one of the following ways:

1. Via email to Kirsty, Laura or Karen at **info@reigatepilates.com**
Just email us which classes you would like to book, we will make the reservation for you and send you a confirmation, including payment details etc. *Please note payments can be made by bank transfer to Reigate Pilates, HSBC Acc no 71466755 Sort code 40 38 10 - this is the simplest method, labelling your payment with your name or in cash or by debit card.* ***Credit cards incur a 3% fee and we no longer accept cheque payments***.

2. Via telephone. You can call the studio on **07806 876166** and reserve your classes over the phone. Classes must then be paid for either by bank transfer or debit card at the studio.

3. At the Studio. You can make your bookings at the Studio, but note that during the Priority Period it can get busy at the desk. In order to avoid waiting, if you want the same classes as you are currently booked into, we do recommend that you book via email. Or to get the ball rolling, simply tick off which class you require on the **"Class request sheet"** at the desk when you are next at the studio and we will get back to you regarding payment and confirmation.

*As of next week, you should speak to your teacher to discuss classes and levels etc should you wish to move up a level. Having spoken to your teacher and should you wish to switch classes, a wait list will be available at the desk for you to fill in, giving us details of which class you would like to move to. Alternatively, simply speak to whoever is at the desk so that they can add you to the wait list. **We cannot add you to a different class until priority booking period ends.**

*****If you are unsure about which would be the best classes for you going forward, in terms of level or in terms of mix (privates, mat and/or equipment classes) the best person to speak with about this is your teacher, as they know your abilities and limitations and can advise you on the best classes for you to attend.

*****If you would like to check what is available, please email us - as several classes are incredibly full this term and will probably be over subscribed next term. We have endeavoured to add new classes where there is the demand.

*****If you are wait listed for a class, or you would like to move classes, we will contact you as soon as the Priority Booking Period has ended as we start to allocate the remaining spaces.

***Note that you CANNOT book for Term Time classes online**.

Frequently Asked Questions
Below are some FREQUENTLY ASKED QUESTIONS about enrolling for classes that may help those of you new to the process. If you have any other questions at all, please do not hesitate to contact us or ask your teacher anytime.

I am in a Beginners Class this term. Do I stay in a Beginner class next term?
Normally, if you have completed one FULL term of Beginner classes and you have no injuries or specific limitations, you would move into an Improver class next term. If you have joined the Beginner class midway through the term, or if you do not feel ready for a more difficult class, please speak to your current teacher for their advice. Note that as we now have very few Beginner classes at the studio due to space constraints, in most cases, you will need to move times and/or days to an Improver class. In very few instances, your existing Beginner class may have turned into an Improver class for next term, in which case you can stay in the same class next term.

My current class is not on the schedule next term, what do I do?
In a few instances, classes are cancelled from one term to the next. This is normally due to a particular time or day not being as popular, or the fact that we do not have a teacher at a certain time next term. If this is the case for you next term, please contact us as soon as possible and we will endeavour to find you a suitable alternative.

I want to do a Reformer class next term but have never used the Reformer; how do I start?
You can try it out by perhaps booking a 1:1 session. Or, you can book into a Reformer BEGINNER class. Note that Beginner REFORMER does not mean easy or non challenging, it simply means that you are learning how to use the Reformer and learning the exercises. A BEGINNER Reformer class is geared towards those who have never used the Reformer before. Have a look at next terms timetable as we have added several new Reformer classes!