Volume 1, No. 4, December 2009

Getting to Know Us

Connie Osmundson, Financial Analyst at the National Veterinary Services Laboratories in Ames, Iowa just celebrated 24 years of Federal Service! Her Federal career began in October of 1985 as a Clerk for the Avian, Equine, and Ovine Section under James Pearson in NVSL's Diagnostic Virology Laboratory (DVL). She was later promoted to Lead Secretary of the DVL. In 1991, she moved to NVSL's Program and Administrative Services group and in 1993, became the first manager of the User Fee program that was implemented that year.

Her exposure to diagnostics has been an asset in her current position. Managing user fees involves developing and implementing user fee policies, procedures, guidelines, and protocols. Connie is also required to analyze, formulate, and compile narratives on all user fee statistics and assists in preparing dockets for publication in the Federal Register.

Besides Connie's leadership in the User Fee program, her duties also include developing and executing agreements of National and International significance. These include cooperative and interagency agreements, grants, reimbursables, and memorandums of understanding. Execution of these agreements is extensive and includes development and planning, implementing and obligating, and evaluating, monitoring, and tracking them to completion. She provides guidance to all levels of NVSL staff as well as guidance and assistance to Cooperators and thoroughly enjoys getting to know personnel from the NAHLN Laboratories.

In Connie's spare time, she enjoys being outdoors - camping, boating, attending her children's sport activities, and spending time with family and friends.

Providing excellent customer service is a top priority for Connie and she continues to demonstrate just that. Thank you, Connie, for your tremendous impact to the NAHLN mission and helping us continue to safeguard animal health.

Connie Osmundson, Financial Analyst

Article submitted by Jill Brown, Program Analyst, USDA/APHIS/VS/NVSL, NAHLN Program Staff, Ames, IA