

# Claims Management Software



Clarity's Claims Management Software is a web-based tool for the entry, maintenance and review of your organization's professional, general liability and workers' compensation claims. It incorporates the best practices in claims management, is simple to use, and allows you to manage a claim through its entire life cycle.

## ***A time-saving tool with powerful & easy-to-use functionality.***

- Store all pertinent documents & files in one place so everything is there when you need it
- Track all necessary financial information including reserves & payments
- Easily locate previously entered claims through a variety of search criteria
- Receive daily email reminders
- Assess the defense counsel's performance with an attorney evaluation tool
- Review a number of standardized reports or customize your own
- Track risk issues that are identified in your claims in order to monitor trends & initiate proactive risk management activities

**Clarity's Claims Management Software gives you all the tools you need to effectively manage your claims & ultimately reduce your costs.**

## ***Equipped with an MMSEA reporting add-on tool.***

- Easily transfer claims data to the COBC with an automated interface
- Includes the 100+ MMSEA reporting requirements
- Auto populates over half of the required MMSEA data fields
- Receive assistance with the COBC online registration process & the COBC data testing requirements
- Creates a system to check for beneficiary status prior to reporting

## ***Technically, it's simple.***

- Accessible via your Intranet
- Integrates with the Healthcare SafetyZone<sup>®</sup> Portal event reporting & management system
- Cloud-based; no on-site IT maintenance
- Professional training & help desk support
- HIPAA compliant
- Smooth implementation process

# Claims Consulting Services

Clarity Group's experienced claims consultants can assist you in aggressively managing your general and professional liability claims to help reduce exposure and promote your institution's financial integrity. Our services are tailored to the specific needs of your healthcare organization and consist of a broad range of solutions. These services include:

## Diagnostic Review

- Claims audits
  - Evaluation of your reserve setting practices & expense management
  - Review of your claims activities to ensure appropriate documentation
  - Assessments to determine whether claims are being proactively managed
- Recommendations on how to improve your operational efficiencies & reduce the overall cost of claims

## Claims Management Assistance

- Coverage analysis
- Outside counsel selection guidance
- High risk claims management support
  - Mediation participation
  - Advice on litigation strategies
  - Trial monitoring & feedback



## Claims Management Program Review & Development

- Recommendations on how to improve your current program
  - Suggestions regarding various proactive approaches to claims management
  - Evaluation of your claims procedures
  - Coordination of your organization's leadership with the claims management team
- Development of a new claims management program
  - Assistance with the selection of your claims personnel
  - On-site training program
  - Development of an operational manual for best practices
    - Forming reserve philosophy & methodologies
    - Setting guidelines for claims reporting
    - Establishing litigation guidelines for the defense counsel

**Contact Us Today for a Free Consultation & a Pricing Indication**

773-864-8280 • [info@claritygrp.com](mailto:info@claritygrp.com)